

**ADVANCED WEB DEVELOPMENT**

**Customer Acceptance Letter**

**Project:** Blak Box Tech Store

**Version:** 1.0

**Date:** 30/07/2025

**Project Information:**

**To:** Jonathan David García Toquetón  
**Company/Business:** BLAK BOX – Tech Store  
**Adress:** Urbanization “La Colina”, on General Rumiñahui Avenue. Quito, Ecuador.

**From:**   
**Team Name:** Syntax Squad  
**University:** Armed Forces University “ESPE”

Dear Jonathan García.

On behalf of Syntax Squad, we are pleased to present the Blak Box Tech Store application for your review and acceptance. This letter formalizes the acceptance process of the deliverable and records your feedback on functionality, performance, and compliance with the agreed requirements.

1. **Review Session Details**

**Date & Time:** 30/07/2025 at 17:35.

**Location / Platform:** library of the University of the Armed Forces “ESPE”.

1. **Scope of Review** The client has reviewed the following modules and features:

|  |  |  |
| --- | --- | --- |
| Module / Feature | Reviewed | Comments |
| Landing Page | Yes  No | Make the home and user registration buttons more subtle.  Change the appearance of the home button on the main screen, including the design and colors.  Add more information about the store's products.  Brands section approved.  Contact section requires a more elaborate design.  Improve the footer layout and add more relevant information about the store.  To be reviewed: Contact information should be included in the footer. |
| User Registration & Login | Yes  No | Another prototype was presented for the login screen. The client specified that they preferred the presented prototype over the current screen and wanted to implement it in the final project. An icon was added to the prototype next to the login title.  Use the same format for the user registration screen. |
| Product Catalog & Search | Yes  No | Adjust the intensity of the base color on the product catalog screen.  Change the content of the action buttons (View, Add to Cart, Favorite) to representative icons.  Move the search bar to the right side of the screen and improve its appearance. |
| Shopping Cart & Checkout | Yes  No | Align product cards with the rest of the content in the cart. |
| Order History & Statistics (Grouped by Month/Year) | Yes  No | Improve the presentation of information, so that user information appears in the left panel, the description of purchases in the center as cards, and general statistics (number of orders, total spent, etc.) appear in the right panel. |
| Responsive Design (Desktop & Mobile) | Yes  No | Reduce the size of the hamburger menu to make it slightly more compact; reduce the size of the buttons slightly. |
| API Integration & Error Handling | Yes  No | Change the position where error messages appear at login; the client suggests placing them in the corners of the screen.  Generalize these changes to all error messages. |
| Security (CORS, Data Validation) | Yes  No |  |
| Performance & Load Times | Yes  ☐ No |  |

1. **Client Observations** - **Positive Feedback:**

* Colors are well implemented on most pages.
* Product cards are well displayed and allow for simple navigation.
* The responsive design is well implemented and provides visual consistency for the user.

**Areas for Improvement (if any):**

* Change the overall footer design, add information about the store, and better organize its elements for better understanding.
* Try to avoid leaving blank spaces and improve the layout of the information, ensuring that it doesn't take up entire blocks of information.

1. **Requirements Compliance** Please indicate whether each high-level requirement has been met:

|  |  |  |
| --- | --- | --- |
| Requirement | Compliant | Notes |
| Registration & Authentication | Yes No |  |
| Product Browsing & Search | Yes No |  |
| Cart & Checkout Flows | Yes No |  |
| Order History & Analytics | Yes No |  |
| Administrative Dashboard | Yes No | Compact the product entry form with a button at the top right. |
| Performance & Security Standards | Yes No |  |

1. **Acceptance** By signing below, the client acknowledges that the Blak Box Tech Store application has been reviewed and functions according to the agreed specifications, subject to the observations noted above. Unless otherwise agreed in writing, the system is considered accepted.

| **Client Signature:** | **Date:** |
| --- | --- |
| Signature: | 30/07/2025 |
| Name: Jonathan David García Toquetón |  |
| Title: Business Owner |  |

| **Provider Signature (Syntax Squad):** | **Date:** |
| --- | --- |
| Signature: | 30/07/2025 |
| Name: Diana Guerra |  |
| Title: Member of Syntax Squad – Product Owner |  |

*Thank you for your collaboration and trust in Syntax Squad.*